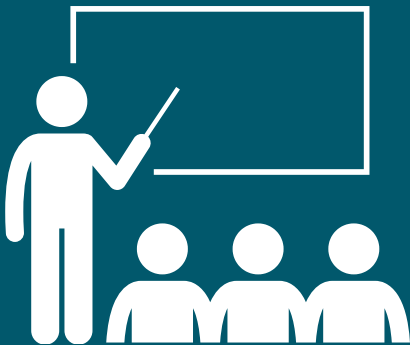




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Exposure is in the Details

Presenter: Jonathon Diego, Managing Partner, DDA Forensics

The course provides an overview of the Field Adjuster's role in reaching an equitable indemnity payment while minimizing exposure. Learn how risk is created through the actions or inactions of claims personnel and how those actions impact the claim's life through litigation.

Xactimate & Risk Management: What's the Correlation?

Presenter: Jonathon Diego, Xactimate Certified Training & Pricing Consultant & Managing Partner, DDA Forensics

This comprehensive course explores the estimating tool Xactimate, guided by a Certified Trainer with extensive experience in the field. Participants gain valuable insights into the intricacies of using the software effectively, including common manipulations and best practices for accurate estimations.

Strategic Engagement of Experts

Presenter: Jonathon Diego, Managing Partner, DDA Forensics

This course provides insights into the strategic engagement of experts early in the claims process to prevent disputes from escalating into litigation. Attendees learn when and how to involve experts effectively, and how expert analysis plays a crucial role in reducing litigation risks.

Recognizing Wind Damage: Where & What to Look For

Presenter: Dr. Ziad Azzi, Director of Engineering, Civil & Structural Engineer, DDA Forensics

This course provides an overview of the Field Adjuster's role in recognizing wind and non-wind-related damage to residential roofs. This includes a basic overview of hurricane and wind events and how winds affect properties of different geometries.

COA & HOA Policies for Agents: Avoiding E&O

Presenters: Jonathon Diego, Managing Partner & J. Abraham Hanze, Executive General Adjuster, DDA Forensics

This course provides an overview of COA and HOA risks, policies, and underwriting best practices to avoid errors and omissions claims against agents, brokers, and other producers. You'll learn how to retrieve and present pertinent information to carriers, MGAs, and syndicates.

COA & HOA Claims for Adjusters: What You Should Know

Presenters: Jonathon Diego, Managing Partner & J. Abraham Hanze, Executive General Adjuster, DDA Forensics

This course provides an overview of COA & HOA claims coverage, handling guidelines, potential hurdles, and best practices. It highlights key differences between handling residential and single-building commercial claims and multi-building COA/HOAs.

Subrogation Against Acts of God

Presenters: Jamey Bennett, Business Development & J. Abraham Hanze, Executive General Adjuster, DDA Forensics

This course includes actual claim scenarios, live review and open Q&A session. Learn the right questions to ask and what to look for when considering subrogation potential during a claim related to an act of God. Attendees will learn whether or not there is subrogation potential in the claim.

Best Practices for Working Remotely: Claims Adjusters

Presenters: Jamey Bennett, Business Development & J. Abraham Hanze, Executive General Adjuster, DDA Forensics

This course equips professionals with the knowledge and tools necessary to create a healthy and successful remote work environment. Participants learn practical strategies for optimizing their workspace and how to maintain strong interpersonal relationships to improve communication and collaboration.



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Jamey@DDAForensics.com



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